



December 5, 2009

To Whom It May Concern:

It is my personal and professional pleasure to write of letter of recommendation for Ron Mespelt and his installation service company, Alternative Office Services.

I have used Ron and Alternative Office Service since 2005 for all school installation projects throughout the state of Idaho and Colorado. Due to Ron's professionalism, preparedness, customer service skills and the willingness to go above and beyond; each installation was completed on time without problems. Of the many attributes that Alternative Office Services possesses, their attention to detail and *"treating the customer, like the customer"* is superb.

He and employees are without a doubt, the **best** installation service company I have ever used during my 31 years in the school installation business. I highly recommend that you consider Ron and AOS for any project. I can guarantee you that you will be very delighted and satisfied with their exemplary service.

Sincerely,

A handwritten signature in blue ink, appearing to read "Steve Hall", is written over a circular stamp. The stamp is a faint, light-colored outline of an apple, matching the logo above.

Steve Hall  
Vice President of Business Development  
Contrax Furnishings, Inc.

[www.contraxfurn.com](http://www.contraxfurn.com)