

August 2, 2002

To Whom It May Concern:

We had need for a service provider for teardowns, relocations, inventory and warehousing in the Idaho region. Ron Mespelt with Alternative Office Services (AOS) was recommended by others as a dedicated, professional and pleasant person to have on a team. We have had the pleasure to work with him for about a year now.

Ron did a very good job communicating to people, kept a very positive attitude when faced with adversity. He did an excellent job managing the teardown, packaging of product for shipment and loading material for transport.

Ron communicated to me using a PowerPoint presentation to show me real time progress of the project, which helped to validate the status of the job and other vital pieces of information that I missed, but were necessary to know and communicate to the people A&M was working for. We were pleased with the results.

If you'd like more information, I'd be happy to provide it. Please feel free to call at 612-627-1600.

Sincerely,



Andrew Voxland  
Installation Department Manager  
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